

ITScript Net® - Using the PC Client

Run your program:

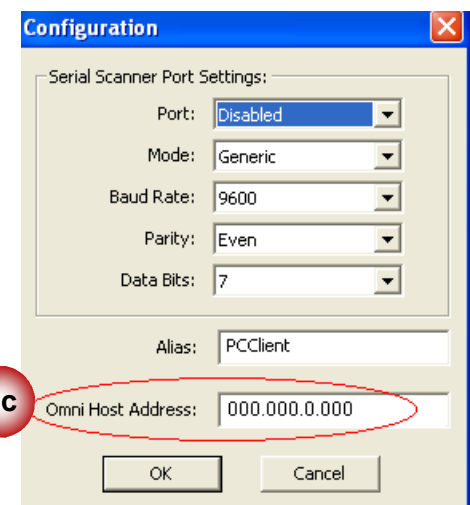
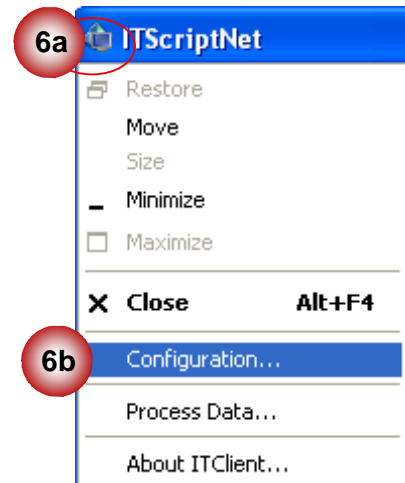
1. From the shortcut on your Windows desktop, open the ITScriptNet System Console.
2. In the left pane, click on the bottom link for the PC Client.
3. In the right pane, click on the blue Launch link.
4. A Windows navigation window will display. Navigate to the folder where you have saved the ITScriptNet-designed program.
5. Select the ITScriptNet-designed program; the file extension is .itb and its icon is a tiny barcode.

: YourProgramName.itb



Configure the PC Client software:

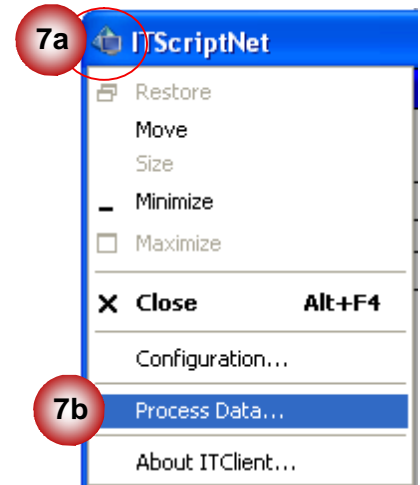
6. Before using the PC Client to view or run a program designed in ITScriptNet, the PC Client on the computer must be configured:
 - a. In the upper-left corner of the PC Client view, click on the small icon.
 - b. From the drop-down, select Configuration. (6b image)
 - c. In the Configuration view, set the Omni host IP address to the PC's IP address. (6c image)
 - d. The Port, Mode, Baud, Parity, Bits do not need to be set when using the PC Client.
 - e. Click ok. Close and restart the PC Client.



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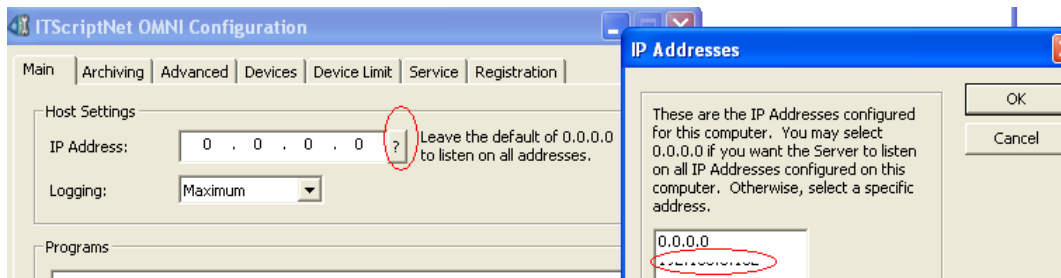
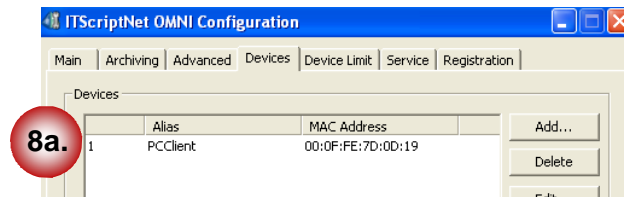
Process collected data:

7. Because this program is being viewed on the PC instead of running on a mobile device, the **PC Client requires that the collected data be “Processed”** in order to be transferred to an output file. After you have collected a few sample records:
 - a. In the upper-left corner of the PC Client view, click on the small icon.
 - b. From the drop-down list, select “Process Data...” (7b image); or
 - c. If your computer has an ITScriptNet *Omni* license, you can have a button in the program with the OnClick event function *OmniSendCollectedData*.



Troubleshooting:

8. The PC Client requires ITScriptNet software licenses for communications - if the data collection program in the PC Client does not run as expected, or if there is an error message that indicates a license is required:
 - a. ITScriptNet Runtime: check the Omni Configuration window > Devices tab. If your license is an Omni Runtime license, make sure there are enough slots open in the Omni client pack devices list to allow the PC Client to fill one of those slots. For example, if you have one 5-pack client license, and all 5 slots are filled with previously-connect mobile devices, you may need to delete one of the devices from the list to allow the PC Client software to run. The device alias and its MAC address will display in the Omni Configuration Devices list.
 - b. ITScriptNet Device License: the PC Client can also be device-licensed on the PC. Device licenses start with the letter “T” and can be purchased separately, one device license per computer.
9. If you are using an ODBC DSN to communicate with a central server, check that the DSN name is correct and is spelled accurately; check that it is pointing to the correct database.
10. Check the IP address of the computer that is running the PC Client. In the Omni Configuration window, click on the small questionmark symbol; a window will display the IP address of that computer. This address must be entered into the IP Address box in step 6c above. NOTE: In the image view below, leave the zeros in place for the Configuration window’s IP address.



11. For more information, see the Knowledge Base article for Omni communications troubleshooting, enter article number 10158 and select the *Article ID* button.